

## Terms of Service

### Terms & Conditions for Computer Repair Queens

Welcome to Computer Repair Queens (“we,” “our,” or “us”). By accessing or using our website, services, or booking platform (collectively, the “Site”), you agree to comply with and be bound by the following Terms & Conditions. Please read them carefully.

#### 1. Acceptance of Terms

By using this Site or scheduling services, you agree to these Terms & Conditions. If you do not agree, please do not use our Site or services.

#### 2. Services

Computer Repair Queens provides home appliance repairs, smart home installations, TV, phone, and tablet repairs, and related services (“Services”). Availability of Services may vary by location. Service estimates, schedules, and pricing are subject to change.

#### 3. Booking and Payment

All bookings must be confirmed through our Site or customer service. Payment is required as specified for each service. We accept cash, card, and digital payment methods. Payments are processed securely, and all financial information is handled according to privacy and security standards.

#### 4. User Responsibilities

You agree to provide accurate contact information, service details, and access to appliances or devices for repair or installation. You are responsible for ensuring a safe environment for our technicians.

#### 5. Service Limitations and Disclaimers

We strive for high-quality work; however, Computer Repair Queens is not liable for pre-existing issues beyond our control. We do not guarantee uninterrupted or error-free service. Estimates are approximate and may change upon inspection.

#### 6. Cancellation and Refunds

Cancellations must be made at least 24 hours before the scheduled appointment. Refunds for prepayments are provided only if cancellation occurs within this timeframe, subject to verification. No refunds are given after services have commenced.

#### 7. Intellectual Property

All content on this Site, including text, images, logos, and videos, is owned by Computer Repair Queens or its licensors. You may not reproduce, distribute, or use our content for commercial purposes without explicit written permission.

#### 8. Privacy

Your use of our Site is also governed by our Privacy Policy. We collect and process personal information as described in our Privacy Policy for service delivery and communication purposes.

## **9. Limitation of Liability**

To the maximum extent permitted by law, Computer Repair Queens and its affiliates are not liable for any indirect, incidental, special, or consequential damages arising from the use of our Site or Services, including loss of data, income, or property.

## **10. Governing Law**

These Terms are governed by the laws of the State of New York, without regard to its conflict of law provisions. You agree to submit to the exclusive jurisdiction of courts located in New York for any disputes.

## **11. Changes to Terms**

We may revise these Terms at any time without notice. Continued use of our Site after changes constitutes acceptance of the updated Terms.

## **12. Contact Us**

If you have questions about these Terms or our services, please contact us at:

Phone: (929) 678-5513

Email: [Computer Repair Queens@gmail.com](mailto:ComputerRepairQueens@gmail.com)

Address: Computer Repair Queens, NY/NJ Area

By using our Site or services, you acknowledge that you have read, understood, and agree to these Terms & Conditions.